

Mobile Banking Web User Guide

Enrolling through traditional NetTeller



Note for Cash Management users: Cash Management user must have full or partial administrative rights to enroll in Mobile Banking.

Step 1: Log in to NetTeller.

Step 2: Select **Options > Mobile Settings > Web Mobile Banking**.

Step 3: Complete the fields and click **Submit**.

- a) Choose whether to receive enrollment and transfer confirmations via text message.



If **No** is selected for Receive Text Message Alerts, a text message for confirmation of enrollment, transfers, ACH initiation, or wire transfers will not be sent.

- b) Enter mobile device number.
c) Select the wireless provider for the phone number.

If you are unsure who your service provider is:



- Call the customer service number for your device and ask.
- Send a text message from your phone to your email address and view the "From" field on that email.

- d) Select accounts to access via Mobile Web. At initial enrollment, the first account is checked.

Mobile Web Settings

Enable web access for your mobile device

Receive Text Message Alerts: No ** Standard wireless carrier charges apply **

Mobile Phone Number: 816 555 1234

Select your wireless provider: Sprint PCS

NOTE: if you are a Cingular user that merged into AT&T, please select Cingular as your carrier.

Select the accounts you want to access from your mobile device

<input checked="" type="checkbox"/> My Checking	<input checked="" type="checkbox"/> His Checking	<input checked="" type="checkbox"/> Fun Money	<input checked="" type="checkbox"/> Vacation Account	<input checked="" type="checkbox"/> Our Checking
<input checked="" type="checkbox"/> Dormant	<input checked="" type="checkbox"/> CD	<input checked="" type="checkbox"/> Cml LN 0009	<input checked="" type="checkbox"/> Car Loan	<input checked="" type="checkbox"/> FREEDOM 0008
<input checked="" type="checkbox"/> Safe Deposit Box				

Submit Cancel

Step 4: Review enrollment information. Check **I accept these full terms and conditions**. Click **Confirm**.

The screenshot shows a 'Mobile Web Settings' window with a question mark icon. It contains the following information:

- Mobile Phone Number: (816)555-1234 **** This number will receive select text messages from mobile banking ****
- Receive Text Message Alerts: No **** Standard wireless carrier charges apply ****
- Mobile Web Address: www.toastbank.mobi

Below this is a scrollable area containing the following text:

You have elected to view the following accounts through your mobile device through your provider, Sprint PCS.
My Checking | His Checking | Fun Money | Vacation Account | Our Checking | Dormant | CD | Cml LN 0009 | Car Loan | FREEDOM 0008 | Safe Deposit Box

Toast of the Town Bank ("We" or "Us") endeavors to provide you with the highest quality Mobile Internet banking available. This Agreement states our obligations with respect to our Mobile Internet banking service (the "Service").

1. We will use reasonable efforts to make the Service available for your use on a continuous basis. The Service may be unavailable for short periods of time for regular or emergency system maintenance. We will endeavor to have our scheduled maintenance occur during non-peak hours. In addition, accessibility to the

I accept these full terms and conditions

At the bottom right are three buttons: **Confirm**, **Edit**, and **Cancel**.

Step 5: A confirmation message displays. If text alerts have been chosen in the previous step, you receive a confirmation text message that includes the URL to access Mobile Web.

The screenshot shows the same 'Mobile Web Settings' window as in Step 4, but with an 'Information Message' banner at the top that reads: **Information Message:** Successfully saved Mobile Web Settings.

The settings information below is identical to the previous screenshot:

- Mobile Phone Number: (816)555-1234 **** This number will receive select text messages from mobile banking ****
- Receive Text Message Alerts: No **** Standard wireless carrier charges apply ****
- Mobile Web Address: www.toastbank.mobi

The scrollable area also contains the same text as in Step 4, including the account list and the terms and conditions section.

Enrolling through mobile device

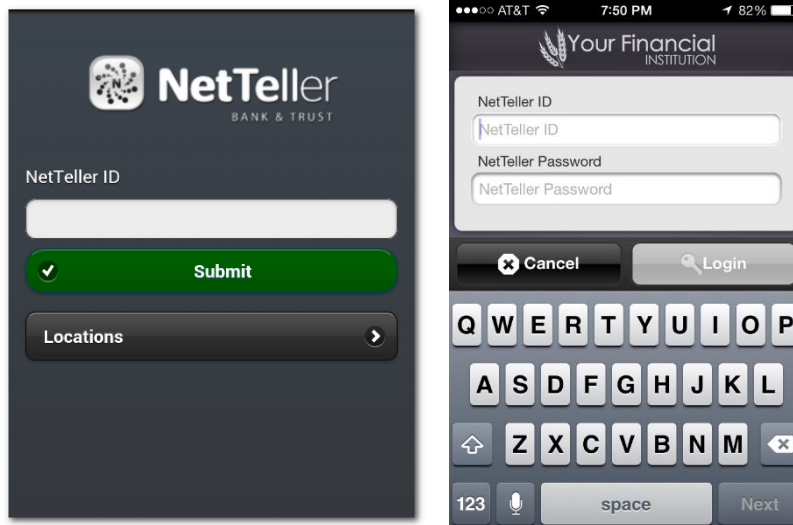
You may be able to enroll for mobile banking through your mobile device.

You may be able to enroll for mobile banking through your mobile device, if:

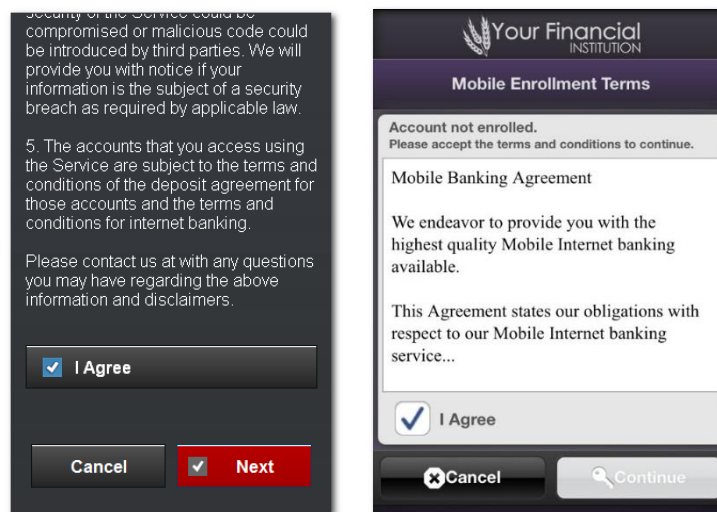


- You have previously logged in to the traditional NetTeller website successfully
- You have a NetTeller ID in an **Active** status
- You are not in the middle of a password reset
- You are not being required to agree to a revised Online Agreement
- You are not being recollected for multi-factor authentication

Step 1: Navigate to mobile banking site or open App. Log in with your NetTeller ID and Password.

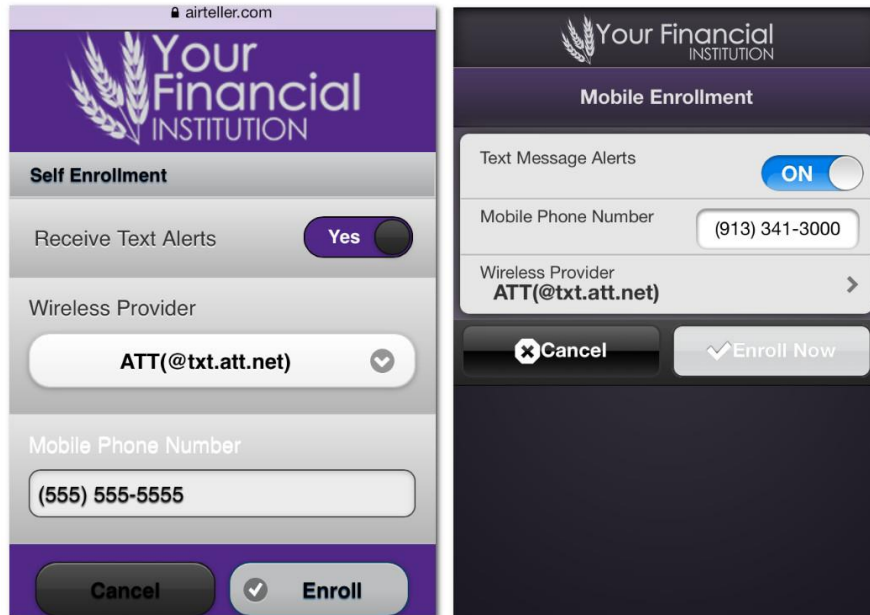


Step 2: Accept terms and conditions by clicking checkbox next to **I Agree**. Click **Continue** to continue.



Step 3: Complete the fields and click **Enroll Now**.

- a) Choose whether to receive enrollment, transfer, and payment confirmations via text message.
- b) Enter mobile device number for text confirmations.
- c) Select the wireless provider for the phone number.



ALL NetTeller accounts are enrolled. Log in to traditional NetTeller to deselect accounts, unenroll, or make changes to your enrollment text preferences.

After a successful enrollment, you are directed to the Menu or Accounts screen.

You may see an error message if enrollment was not successful.



- **Pwd Expired:** Log in to traditional NetTeller to establish a new password.
- **Account Not Active:** Your FI requires mobile enrollment via traditional NetTeller.
- **Please enter a valid Phone Number:** Enter a complete phone number.
- **Please select a Wireless Provider:** Select a wireless provider from the drop down menu.